Revision 8

16th November 2026

Quality Policy

The Duggan Steel (Irl) Ltd operates from its offices just outside Kilkenny City. The company is a steel stockholding business, supplying a comprehensive range of structural steel products throughout the island of Ireland.

The Management of the Duggan Steel (Irl) is fully committed to meeting the needs and expectations of our customers. We ensure that customer requirements, along with management objectives, are communicated, understood, and implemented at all levels within the organisation.

Through the implementation and continual improvement of our ISO 9001:2015 Quality Management System, we ensure compliance with all applicable policies, procedures, and requirements. We actively monitor and measure the performance of our processes in order to set quality objectives that support continual improvement, long-term sustainability, and the ongoing profitability of the business.

Our Factory Production Control systems are established, maintained, and reviewed to ensure ongoing compliance with all relevant product standards, specifications, and regulatory requirements.

Health & safety and environmental responsibility are fundamental to our operations. Duggan Steel is committed to minimising the environmental impact of its activities through responsible waste management, recycling initiatives, and continual efforts to reduce waste where practicable.

Where appropriate, we adopt technology as an enabler of innovation, efficiency, and continuous improvement. Our fully traceable stock management system provides confidence in the integrity of our supply chain and supports the quality and traceability requirements of our customers.

The management team remains proactive in identifying new products, market trends, and opportunities to ensure we continue to supply a diverse and high-quality range of products and services to the Industrial, Agricultural, and Commercial markets.

John Canning
Managing Director - Duggan Steel (Irl) Ltd.